

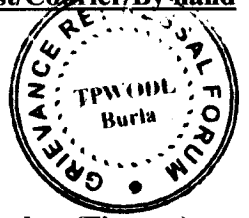
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## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 2130(4)

Date: 30/10/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/736/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Dasaratha Mehera C/o- Prakash Meher At/Po-Panchagaon, Dist- Jharsuguda		4172-1302-0980	9938688638
3	Respondent/s	SDO(E), Belpahar, TPWODL			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	14.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	14.10.2024			
9	Date of Order	30/10/24			
10	Order in favour of	Complainant		Respondent	Others √
11	Details of Compensation awarded, if any.	NIL			

President

✓ **Place of Camp:** SDO Office, Belpahar, TPWODL, Brajrajnagar.

**Appeared**

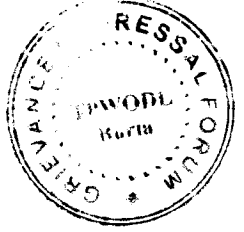
**For the Complainant-** Dasaratha Meher  
Represented by Jayaprakash Meher

**For the Respondent -** SDO(Elect.), Belpahar, TPWODL.

**GRF Case No- BRL/736/2024**

(1) Dasaratha Meher  
At/Po-Panchagaon,  
Dist- Jharsuguda  
Consumer No.- 4172-1302-0980

**COMPLAINANT**



**VRS**

(1) SDO(Elect.), Belpahar, TPWODL

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Dasaratha Meher bearing Consumer No **4172-1302-0980** represented by Jayaprakash Meher under BNED, TPWODL, Brajrajnagar stated about billing dispute-Higher bill from Dec'2022.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has not submitted any relevant documents except the consumer history from Jul'2023 to Sep'2024 in this case.

**OBSERVATION**

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD 2kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. This Forum has gone through the billing data and found that defective period assessment has already been done by opposite party for the period from May'2019 to Apr'2021 and debited an amount of Rs 30,145.24/- in the billing of the complainant and for that reason the arrear is has gone up. Earlier, average bills were served to the complainant for the period from Oct'2018 to Apr'2021. In the meantime, a new meter was installed bearing sl. no."LW440365" was seen in billing in Oct'2021. The opposite party has been done the upward revision for 02yrs with reference to regulation with giving benefit of balance average billing periods to the complainant. So, it is found that there is no merit in this case.

*Hence, the instant case petition is hereby dismissed due to want of merit.*

*Accordingly, the case is disposed of.*

  
(B. Mahapatra) 30/11/23

(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.K. Satpathy)

President  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

- Copy to:** - (1) Dasaratha Meher, C/o-Jayaprakash Meher, At/Po-Panchagaon, Dist- Jharsuguda  
(2) Sub-Divisional Officer (Elect.), Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".